

**Health and Adult Social Care Scrutiny Committee**  
**16 December 2021**

**Platform One Practice – Transition of Patients**

**Report of the Head of Legal and Governance**

**1 Purpose**

- 1.1 To review the transfer of patients from the Platform One practice to the Parliament Street Medical Centre and of patients dispersed to GP practices in their own area.

**2 Action required**

- 2.1 The Committee is asked to:
- a) review the transfer/ dispersal of patients from Platform One practice; and decide if:
    - a. further scrutiny is required and, if so, the focus and timescales for this; or
    - b. it wishes to make any comment or recommendation.

**3 Background information**

- 3.1 The Committee has considered a number of reports from, and has been engaged in discussion with, the Nottingham and Nottinghamshire Clinical Commissioning Group (CCG) in relation to changes to the Platform One GP Practice.
- 3.2 The Committee had serious concerns about the proposals, particularly in relation to vulnerable patients to be dispersed to other practices, and made a number of recommendations and requests to the CCG.
- 3.3 In spite of the rejection of the recommendation to pause proceedings, and some major concerns about the new arrangements in terms of the practice boundary, the Committee agreed that it wanted to work constructively with the CCG on the development of the new Practice and on providing the necessary support to patients affected by the changes. In May, the CCG updated the Committee on progress towards the launch date for transfer/ dispersal of patients from Platform One on 1 July 2021. At that meeting, Ajanta Biswas, who chaired the Platform One Stakeholder Task and Finish Group, reported that feedback from Task Group was that things were progressing smoothly.
- 3.4 Five months after the launch, the Committee wanted to assess the initial impact of the transition of patients to the new provider, Parliament Street Medical Centre, and to local practices, with a particular focus on vulnerable patients.

- 3.5 The CCG has submitted a written paper to the Committee providing an update on the transition of patients of the Platform One Practice to Parliament Street Medical Centre and other general practices, including the transfer process, details of patients transferred, patient and stakeholder feedback and the Severe Multiple Disadvantage Local Enhanced Service. In agreement with the Chair, this is a written paper only for the Committee's consideration and no one from the CCG will be attending the meeting. Any questions or issues arising from the paper will be directed to the CCG, or other appropriate organisation, following the meeting for response.

#### **4 List of attached information**

- 4.1 'Platform One Practice – Transition of Patients' Update' paper from Nottingham and Nottinghamshire Clinical Commissioning Group

#### **5 Background papers, other than published works or those disclosing exempt or confidential information**

- 5.1 None

#### **6 Published documents referred to in compiling this report**

- 6.1 Reports to, and minutes of the meetings of the Health Scrutiny Committee held on 19 November 2020, 17 December 2020, 11 February 2021, 11 March 2021, 15 April 2021 and 13 May 2021.

#### **7 Wards affected**

- 7.1 All

#### **8 Contact information**

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